



A Century of Progress with Pride

Employee Assistance Program (EAP) Overview

As a part of the benefit package offered to employees, City of Berwyn provides an Employee Assistance Program (EAP), which is provided by Perspectives, Ltd.

Perspectives EAP is a highly respected organization dedicated to providing employees and their family members assistance with issues in everyday living. Access to a variety of information and resources is at your fingertips:

WorkLife Online provides access to articles, assessments, skill building courses, links, information, and resources in the following areas: Parenting, Aging, Balancing, Thriving, Working, Living, and International. With Perspectives LiveConnect you can instant message with a WorkLife consultant 24 hours a day, 7 days a week. Visit www.perspectivesltd.com to access these resources.

Assessment/Referral/Counseling includes 24 hour access to professionals who can help with telephone or in-person short term counseling, and referrals to other services.

WorkLife Enhancement offers over-the-phone access to experts in identifying resources for child and elder care issues, as well as, convenience services. WorkLife consultants are available to locate childcare resources including day care, preschool programs, college planning and adoption information. They can also provide elder care resources such as home health care, housing services, transportation, adult education and volunteer programs. The convenience service covers home repair, pet services, cleaning services, and leisure pursuits, as well as, entertainment planning and ticket searching.

Legal/Financial Enhancement provides over-the-phone access to attorneys and financial consultants for a variety of issues, including separation/divorce, child custody, housing/real estate, will and probate, family mediation, retirement planning, tax consultation and financial planning. The Legal/Financial Enhancement also includes referrals to attorneys in our network for free ½ hour in-person consultations and a 25% fee discount.

The program is **confidential, voluntary, no cost to you** and only a **phone call away**. Call Perspectives 24/7 at **1.800.456.6327** or visit www.perspectivesltd.com. Your Username will be *CIT015* and your password will be *perspectives*. Perspectives has offices in the greater metropolitan Chicago area and Northwest Indiana as well as an extensive affiliate network throughout the United States.

Please do not hesitate to call Perspectives if you have additional questions. Your EAP is at your service.