Senior Services

Mobility Program 6700 W. 26th Street Lower Level (708)788-2660 EXT: 6489/6492



Mayor Robert J. Lovero

Participant Program Guidelines Agreement



We reserve the right to refuse participation in the program to any person who fails to cooperate and fully comply with the program guidelines.

THE FOLLOWING ACTIVITIES/BEHAVIORS ARE NOT PERMITTED AND WILL RESULT IN PERMANENT REMOVAL FROM PROGRAM :

- Fighting, touching, spitting, inciting an argument, making threatening statements or offensive gestures of any kind on the city transport vehicles, directed at the driver or another passenger.
- Using obscene, derogatory comments regarding a person's age/race/sex/national origin/religion/sexual preference, or other legally protected basis. Any profane and/or offensive language, harassing or making another passenger or driver uncomfortable or intimated.
- No animals of any kind are permitted in city transport vehicles (except if required as a medical accommodation for a disabled individual.) If you are an individual with a disability who needs assistance from a service dog, please make arrangements with our Office to ensure that we can reasonably assist you.
- Personal hygiene must be maintained in a manner that does not result in offensive odors that are unavoidable and objectionable to other passengers or driver (if a medical condition exists please notify Senior Services Department at time of application).
- Open alcoholic containers or the consumption of alcoholic beverages in any amount is strictly prohibited on city transport vehicles or in designated pick-up areas.
- No bulky bags/non-medical materials of any kind/clothes/boxes/containers or any item that could attract or transfer rodents, insects, or animals of kind. <u>Exception</u>: Grocery transport participants are limited to three (3) grocery bags per person, and are permitted to bring back bags during scheduled grocery trip ONLY.
- Please be respectful of others and refrain from using cellphone in the absence of an emergency.
- Destroying, damaging, soiling or removing any part of the bus.
- Panhandling or solicitation of any kind.
- Eating is prohibited on the bus.
- We follow the health and safety guidelines set by the Illinois Department of Public Health (IDPH).

Applicant must comply with the <u>Participant Guidelines Program</u> <u>Agreement</u>. Please keep this copy and sign application.

APPLICANT'S SIGNATURE / DATE

Program Guidelines Participant Agreement INITIALS: