



## A Century of Progress with Pride 2017 VEHICLE STICKER FAQ

1. Is the cost of a vehicle sticker going up?  
No.
2. Is Visa accepted for purchases?  
Visa is accepted at City Hall, police department and on-line. There is no convenience fee for on-line purchases.
3. Does a vehicle with a "garage only" sticker have to be parked in the garage at all times?  
A vehicle with an off-street vehicle sticker cannot be parked on the street between 3am-6am. These vehicle stickers will be offered at a discounted price for passenger vehicles and b-trucks.
4. Where can I purchase a vehicle sticker?  
Vehicle stickers are offered at the police department, city hall, on-line and through the mail.
5. Where can I get a visitor pass?  
1 hangtag visitor pass and 1 visitor pass booklet will be issued to households in superzones or 24/7 parking restricted areas. All other households can purchase visitor pass booklets at city hall or the police department. Passes for service providers are available upon application.
6. Would I get a 15% discount for ordering online or through the mail in May?  
Yes, between May 15th and May 31st.
7. What is the senior discount for residents 65 or older?  
1 free senior sticker per household. Additional stickers can be purchased at full price. Stickers are \$50 each for the first 3 vehicles per household or can be purchased at the off-street sticker price. If you only have 1 vehicle, you can mail in your application or receive it sticker in person. Senior stickers can also be purchased online only if there is more than 1 vehicle. Enter the 1st vehicle ID # then skip to the 2<sup>nd</sup> vehicle enter that ID # and select the type of sticker you will be purchasing.
8. What is the price difference for households with more than 3 vehicles?  
4th vehicle \$90 - 5th vehicle \$130 - 6th vehicle \$170 - 7th vehicle \$210 - 8th vehicle \$250. Increase by \$40 for each additional vehicle.
9. What if a resident with an off street parking sticker needs to park on the street due to repairs to a garage or driveway?  
Dispatch at the police department should be called and made aware of the situation. Dispatch will notify the correct people at the department.
10. When are stickers available for purchase?  
Starting May 15th, on-line, in the mail or in person. Renewal applications will be sent to residents before this date. Only complete applications will be accepted.
11. What is the simplest way to purchase a vehicle sticker?  
On-line or in the mail. Long lines will be avoided and discounts can be applied.
12. What if I have a handicap parking space in front of my house?  
Residents with reserved parking spaces in front of their homes for the disabled, will have to purchase a \$50 on-street parking space, if they wish to use the spot between 3am-6am.
13. What if I am staying overnight at another Berwyn address and I have an off-street vehicle sticker?  
If a resident is anticipating overnight guests, purchase a booklet of temporary visitor passes.
14. Will vehicles parked on driveway aprons qualify for off-street stickers?  
Yes these vehicles can qualify for an off-street sticker, but must park legally. Vehicles blocking the sidewalk or encroaching upon the street are subject to fines.
15. Will vehicles parked in the Vacin Fairway or other permitted off-street parking lots qualify for an off-street sticker?  
Yes